

# ABE'S GARDEN COMMUNITY SCORES 6 AWARDS FROM LEADINGAGE TENNESSEE

## Meet Our Award-Winning Resident and Team Members



**We are very proud!**

During a ceremony in September, LeadingAge Tennessee, a champion for advancement and innovation in aging services, recognized the extraordinary efforts of an Abe's Garden Community resident and five team members with awards across all four categories.

The enthusiasm and compassion our residents and team share every day is unmatched. Abe's Garden Community appreciates LeadingAge Tennessee for honoring these incredible contributors to our culture.

**Distinguished Senior Award** Eileen was recognized as a senior who dedicates her time and talent to advance the mission, vision, and values of the community.



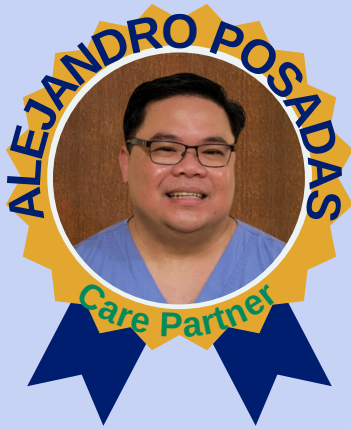
Eileen, an independent living resident since 2014, is one of our remarkable ambassadors at Abe's Garden Community. She is an initial point of contact for new independent and assisted living residents. She guides them with a personal tour, provides "inside scoop," hosts orientations, introduces them around the community, and invites them to join her for meals and social activities. Eileen also volunteers to lead activities and exercise classes and maintains the community library by organizing donated books.

**On the Front Lines Award** Tamatha received this award for going the extra mile and demonstrating exceptional proficiency in the delivery of quality service.



Tamatha's positive energy and outstanding work ethic exceed expectations daily. She does whatever it takes to meet resident and family member needs, and follows up to see if she can assist with more than they requested. Although her main responsibility is to provide concierge services, she has often enthusiastically stepped into any needed role, especially during the pandemic. Working the front lines at the community entrance, Tamatha keeps a strict eye on Covid-19 protocols, providing masks and conducting symptom screenings for staff and guests.

**Grand Positive Influence Award** Both Alejandro and Darius scored this award for being natural ambassadors and bringing positivity to the community culture.



Alejandro "Al" is an extremely dependable care team member, quickly helping colleagues when needed. He treats memory support residents as if they're his own family, with patience, love, and kindness. He takes time to get to know each residents' preferences and ways of communicating in order to provide truly person-directed care. He filled the gap when residents' family members couldn't provide loving attention in person. Al remained positive and calm throughout our Covid-19 restrictions, which translated to residents and gave them a brighter outlook.



Darius arrives every day with a great attitude and willingness to do whatever it takes to help the team and improve residents' lives. He views his job as providing more than just a home dining experience for our memory support residents. Darius gets to know every resident's dining preferences in order to create and offer food and beverage options they will enjoy. While cooking, he engages with residents about the dishes he's preparing. When inclement weather prevented team members from getting to work, Darius worked triple duty to ensure residents didn't miss a homecooked meal.

**Innovators in Action Award** Kylie and Mckenzie were rewarded for facing the challenges of the pandemic with quality, innovative solutions.



In-home care services typically involve housekeeping, meal prep, and support with activities of daily living. Thanks to Kylie, our home care services now solve another need – meaningful engagement. While Abe's Garden at Home had previously primarily addressed physical care, Kylie recognized in-home engagement as an urgent need during the pandemic. She initiated a program that brings personalized mind and body-healthy engagement activities like exercise, art, reading and music therapy into homes. The service also allots family caregivers much-needed downtime.



When Covid-19 protocols restricted resident gatherings, Mckenzie created unique ways to provide exercise, engagement and socialization to our independent and assisted living residents. She went door to door delivering individual activities, providing residents with something to keep their minds active, as well as (masked) social time. Mckenzie updated the internal channel content to focus on exercise, travel, games and music. And to ensure each resident had everything they wanted and needed, she made much-appreciated weekly customized grocery store trips.